

MONATions United 2024

FAQ for Market Partners in the USA

**FAQ are subject to change.*

Q: WHERE IS MONATions UNITED 2024 BEING HELD?

A: MONATions United 2024 will be held in Orlando, Florida.

Q: WHEN IS MONATions UNITED 2024?

A: The conference will take place September 4–8, 2024.

Q: WHAT IS THE PRICE OF REGISTRATION?

A: The price for MONATions United 2024 registration per person is:

- September 9, 2023– September 17, 2023 12:00 p.m. EDT: \$129 USD + tax
- September 17, 2023 12:01 p.m. EDT –February 5, 2024 12:00 p.m. ET: \$199 USD + tax
- February 5, 2024 12:01 p.m. ET –September 5, 2024 or sell out: \$249 USD + tax

Q: CAN I BUY MULTIPLE REGISTRATIONS?

A: Registrations in packs of 10 were offered for purchase for \$990 USD on MONATions.com from September 9–15, 2023 and for \$1,990 USD on March 21 through 11:59 p.m. EDT to April 4, 2024 .

These purchases are non-refundable, non-transferable, have no cash value, and must be redeemed by Wednesday, July 10, 2024 at 12:00 p.m. EDT. Any unused presale code quantity remaining after Wednesday, July 10, 2024 at 12:00 p.m. EDT will expire, and the value considered forfeited. Once a registration is redeemed, it is non-transferable. NO NAME CHANGES are permitted. Registrations or unredeemed quantities in your presale code cannot be re-assigned, resold, transferred, or used to obtain a badge by anyone other than the registrant. Registered attendees who are unable to attend for any reason will forfeit the value of the registration. MONAT Global Corp. assumes no responsibility for loss or unintended use or misuse of pre-sale codes. Pre-sale codes are the equivalent of cash and will not be replaced or refunded if lost or misused.

Q: HOW DO I REGISTER FOR MONATions UNITED 2024?

A: To register, visit MONATions.com.

Q: WHAT IS INCLUDED IN THE REGISTRATION FEE?

A: Your registration fee includes admission to general sessions on Friday and Saturday and the Dream Bigger closing event.

Q: WHO MAY ATTEND MONATions UNITED 2024?

A: To enter all sessions, you must be a paid registrant with an officially issued badge provided at registration onsite. Minimum age requirements by event type are as follows:

- General sessions on Friday and Saturday: 12 years or older by the event date.
- Evening events: 12 years or older by the event date, unless otherwise specified.

Q: DOES MY IN-PERSON REGISTRATION INCLUDE HOTEL, AIRFARE, OR MEALS?

A: No. Hotel accommodations and airfare must be booked and paid for by the participating registrant and are not covered by the registration fee. Discounted lodging information will be available at MONATions.com.

Q: MAY I BRING MY CHILD?

A:

- Nursing infants 24 months or younger may attend with their registered parent at no additional cost. However, nursing mothers and infants may be asked to relocate to the dedicated onsite suite should their infants affect the ability other attendees to hear the event without disruption.
 - Attendees 25 months–12 years of age are welcome to participate in the MONATions United 2024 childcare program for a nominal fee. Details on this program will be provided closer to the event date.
 - Attendees must be at least 12 years of age to attend all training and general sessions. Regardless of age, other than nursing infants, all attendees must be fully paid registrants with a badge to enter the sessions.
- Attendees with infants 24 months or younger may consider bringing ear protection due to the volume of the event.*

Q: MAY MY SPOUSE OR GUEST ATTEND?

A: Certainly! Spouses should register separately to receive their own badge for access to all sessions. Spouse or guest attendance is not included with Market Partner registration at MONATions United 2024. Your Market Partner ID cannot be used to register your spouse or guest.

Q: MAY I REGISTER TO ATTEND THE EVENING EVENTS ONLY?

A: No. Evening event attendance is limited to fully registered badge holders only. Evening event attendance cannot be purchased separately.

Q: MAY I REQUEST A REFUND?

A: Presale registrations sold at discounted rates between September 9 and September 17, 2023 are non-refundable and non-transferable. Standard registrations purchased by individuals, and unrelated to presale discount registrations, are refundable through Wednesday, June 12, 2024.

Multiple registration presale bundle purchases AND Individual presale registrations are non-refundable, non-transferable, have no cash value, and must be redeemed by Wednesday, July 10, 2024 at 12:00 p.m. EDT. Any

unused pre-sale code quantity remaining after Wednesday, July 10, 2024 at 12:00 p.m. EDT will expire, and the value considered forfeited.

Q: MAY I CHANGE THE NAME ON MY REGISTRATION?

A: NO NAME CHANGES are permitted on any registration.

Q: WILL THERE BE TRANSLATIONS AND ASL INTERPRETATION PROVIDED FOR THIS EVENT?

A: Yes, we will provide Spanish, French, Polish, Lithuanian, and American Sign Language (ASL). MONAT Events are intended to be fully compliant with all ADA guidelines. Make sure to add any special accommodations during your registration process.

Q: HOW CAN I GET AROUND ORLANDO DURING THE EVENT?

A: Taxis, Ubers, Lyfts, and other Rideshares are readily available throughout Orlando at your own expense.

Q: WHAT ARE YOUR SAFETY PROTOCOLS?

A: MONAT Global will adhere to all federal, state, and local authority guidance, as well as any venue or location-specific regulations.

Q: WHAT SHOULD I WEAR?

A: We recommend business casual attire for the event. Event spaces may be chilly, so plan accordingly. More details on special event attire will be shared closer to the event date.

Q: WILL THERE BE A LUGGAGE OR BAG DROP OFF AT THE EVENT SPACE?

A: Limited luggage and bag check space may be available on a first-come basis during program dates. MONAT Global Corp. accepts no liability for checked luggage or contents. Any value or loss of checked luggage is a risk assumed by the individual.

Q: IF I DO NOT ATTEND THE EVENT, OR MISS PICKING UP MY SWAG BAG FOR ANY REASON, WILL I BE ELIGIBLE TO HAVE THE SWAG BAG SENT TO ME?

A: No, you will not be able to receive the swag bag if you do not attend the event or if you miss pickup.

Q: MAY I PURCHASE THE SWAG BAG?

A: No, the swag bag is not available for purchase.

Q: IF I EARNED A MONATIONS 2024 INCENTIVE, WHEN AND HOW CAN I REDEEM IT?

A: Please refer to the official email communication on the MONATIONS incentive and official MONATIONS incentive Terms and Conditions for specific details and qualification period. You will be notified by events@monatglobal.com ONLY if and when you have earned an incentive/prize for MONATIONS 2024 with redemption instructions and you must respond according to the instructions of the email before deadline to redeem. For more information, please refer to the incentive Terms and Conditions or email events@monatglobal.com.

Bonus Day: Eric Worre Day, Thursday, September 5

Q: Is there any additional charge to attend the Eric Worre Day?

A: No, there is no additional charge to attend the Eric Worre Day.

Q: I already purchased my registration. What do I need to do to add the Eric Worre Day to my registration?

A: Nothing. The Eric Worre Day is already included in your registration.

Q: Will MONAT cover my travel accommodations?

A: No, MONAT will not cover any travel accommodations or fees for flight/hotel changes.

Q: Who can anyone attend the Eric Worre Day?

A: Anyone who is registered for MONATIONS United 2024 can attend.

Q: Can I purchase a one-day ticket, just to attend the Eric worre Day?

A: No, you will have to purchase a standard registration for MONATIONS United 2024 to attend the Eric Worre Day.