

# MONATions IMPACT Week 2020

FAQ for Market Partners in the USA, Canada,  
UK, Ireland, and Poland

*\*FAQs are subject to change*

**Q: WHAT IS MONATIONS UNITED IMPACT WEEK 2020?**

A: MONATIONS United IMPACT Week 2020 is the digital alternative to our annual live MONATIONS United event. The live event has been moved online out of an abundance of caution regarding the current COVID-19 pandemic.

**Q: WHEN IS MONATIONS UNITED IMPACT WEEK 2020?**

A: The digital event will take place September 10-13, 2020. Full details with the IMPACT Week agenda will be provided at a later date.

**Q: WHAT IS THE PRICE OF REGISTRATION?**

A: The cost to register for streaming access is \$79.00 USD.

**Q: WHEN CAN I REGISTER?**

A: Registration for the digital event will be available on June 29, 2020.

**Q: WHAT IS COVERED BY THE REGISTRATION FEE?**

A: The registration fee includes:

- Access to all General Sessions
- Access to Dream Bigger Gala award ceremony
- Access to Convention-only product promotions including the "I Want It All" Pack, featuring all new products launched during the event at an exclusive discount price
- The "IMPACT in a Box" companion experience to be delivered to your door prior to the event, if registered by 11:00 p.m. EDT on Monday, August 31 or while supplies last, whichever comes first.

**Q: IF I AM REGISTERED FOR MONATIONS UNITED 2020, DO I STILL HAVE TO REGISTER FOR MONATIONS UNITED IMPACT WEEK 2020?**

A: Yes. IMPACT Week is a separate event registration. Registrants of the former live MONATIONS event will receive a separate communication regarding refunds and transfer options.

**Q: HOW CAN I PAY FOR MY REGISTRATION?**

A: Payment can be made by credit/debit card. No cash or checks will be accepted.

**Q: WHO CAN REGISTER FOR MONATIONS UNITED IMPACT WEEK 2020?**

A: Anyone 18 years of age prior to the first day of the event can register.

**Q: WHEN DOES REGISTRATION CLOSE?**

A: Registration closes at 11:00 a.m. EDT on September 9, 2020.

**Q: WHAT IS THE REFUND POLICY?**

A: IMPACT Week registration is non-refundable. If you are unable to view the event live, you will still receive the "IMPACT in a Box" companion experience, along with access to stream the event on-demand for a limited time after the event ends.

**Q: IS MULTI-LANGUAGE SUPPORT AVAILABLE FOR MONATIONS IMPACT WEEK?**

A: MONATIONS IMPACT Week will be captioned in English, Spanish, French, and Polish.