

MONATions United 2021

FAQ

FAQ are subject to change

Q: WHERE IS MONATIONS UNITED 2021 TAKING PLACE?

A: State Farms Arena and the Georgia World Congress Center, Atlanta, GA.

Q. WHEN IS MONATIONS UNITED 2021?

A: The conference will take place on September 8th – 12th, 2021. Please visit MONATions.com to see the full event agenda.

Q: WHAT IS THE PRICE OF REGISTRATION?

A: Space is limited. Cost for Monations will be \$249USD + taxes and fees per person and for new registrants only.

Q: HOW DO I REGISTER?

A: Visit our site: MONATions.com .

Q: WHAT IS COVERED BY THE REGISTRATION FEE?

A: Your registration fee gains you entry to “MPA Live!” on Thursday and General Sessions on Friday and Saturday.

Q: WHO CAN ATTEND?

A: All attendees must be paid registrants with a badge to enter all sessions. Minimum age requirements by event type are as follows:

- General Sessions, 9:00 a.m. to 5:00 p.m. on Thursday, Friday and Saturday: 12 years or older by the event date
- Evening Events, TBA: 21 years or older on the event date

Q: DOES MY TICKET INCLUDE HOTEL, AIRFARE OR MEALS?

A: No. Hotel accommodations and airfare must be booked and paid for on one’s own and are not covered in the re- gistration fee. Discounted lodging information will be provided shortly on the MONATions.com website. Attendees are responsible for their own meals.

Q: IF I HAVE PURCHASED MY INDIVIDUAL TICKETS, WHAT IS THE REFUND POLICY FOR 2021?

- A:
- Refunds are permitted through 11:00 p.m. EDT, July 22, 2021 less a 10% processing fee, when utilizing the auto- mated Registration Cancellation option of our website.
 - Refunds will only be returned to the credit card used to purchase the registration fee. MoMoney cards and other pre- paid debit cards are not able to receive refund credits. If such card was used to register, MONAT is under no obligation to return funds by alternate method.
 - Please note that individual tickets are non-transferable.

Q: CAN I BRING MY CHILD?

A:

- Nursing infants 24 months or younger may attend with their registered parent at no additional cost. However, nursing mothers and infants may be asked to relocate to the on-site suite provided, should their infants impact other atten- dees’ ability to hear the event without disruption.
- Attendees 25 months – 12 years of age are welcome to participate in the MONATions 2020 child care program for a nominal fee. Details on this program will be provided closer to the event date.
- Attendees must be at least 12 years of age to attend all training and general sessions. Regardless of age, other than nursing infants, all attendees must be fully paid registrants with a badge to enter sessions. There is no refund or redu- ced registration fee to compensate those from 12 to 20 years of age for access restrictions to evening events.

Q: CAN MY SPOUSE OR GUEST ATTEND?

A: Certainly! Spouses or guests should register separately to receive a badge. Spouse attendance is not included with

Market Partner registrations at MONATions United. Your Market Partner ID cannot be used to register your spouse.

Q: CAN I JUST ATTEND THE CLOSING PARTY?

A: No. Closing party attendance is restricted to fully registered badge holders only. Attendance cannot be purchased separately. Attendees must be at least 21 years of age on the event date. No partial refunds will be provided to those under 21.